

System Requirements

IBM - 486/40-66 with 4 Meg. Ram.

540 Meg. Hard Drive or greater, sized to your needs

Voice Cards from 2 to 16 ports



System Benefits

- Affordable
- Compatible with most phone systems
- Easy to install
- Minimum training
- User friendly easy to use
- Up-gradable/Expandable
- Local 24 hour support.

MICROWORKS SOFTWARE

Guarantees all software from the date of purchase for one year.

All hardware is guaranteed by the manufacturer.

24 hour service.

VOICE MASTER is only sold as a turn-key system

Training for your technicians available at our training center.

Voice Master Voice Mail & Voice Applications Generator

Software... from the people who care!

MICROWORKS SOFTWARE

P.O. Box 227

3712 Stansbury Mill Rd.

Phoenix, Maryland 21131

Phone: (410) 683-0345

Fax: (410) 683-0477

E Mail: gquinan@mail.bcpl.lib.md.us

System Options

Voice cards up to 16 ports on system

System Features

- Answers and Processes multiple calls simultaneously
- Spell by name function
- Native Language Voice prompts
- Call Logging with on-line display
- Pager Support
- Message Notification
- Call Queuing allows callers to stay on hold
- Message Forwarding to any number
- Password protection of your mail boxes
- Unlimited mail boxes
- Remote Access allows

agents to change features from the field

- Multiple applications running at the same time.

Applications

- Standard Voice Mail
- Auto-Attendant operation
- Real estate line promoting properties for sale
- Set-up remote office - ideal for home-based system
- Create your own answer service
- Rent voice mail boxes
- Record your own classified messages
- Custom report of call activity
- Call Logging keeps records of accessed classified boxes

Fax-On-Demand Package

- Sends cover page with your company name, logo, address and telephone number
- Sends up to 1- 5 documents on a single call
- Works with any CAS-compatible fax card including SatisFAXtion 200 - 400 fax. (internal or external)