

SYSTEM REQUIREMENTS

Intel Pentium with 128 Meg. Ram

Dialogic Voice Card

Centrex or System Extensions
with hook flash transfer

Floppy Drive

CD Rom Drive

Hard Drive

Color Monitor

Printer

Optional

56K Internal or External Modem

pcAnywhere Software

Zip Drive for file backups

UPS Backup

Crystal Reports Software

MICROWORKS SOFTWARE CO.

Guarantees all software from the date
of purchase for one year.

All hardware is guaranteed by the
manufacturer.

24 hour service to our dealers.

Turn-key system comes with all
options preset to your specifications.

When you purchase a turn-key
system you need only connect your
phone lines to the voice card.

MICROWORKS SOFTWARE CO.

P.O. BOX 227

Phoenix, Maryland 21131

Phone: (410) 683-0345

Fax: (410) 683-0477

E Mail: gquinan@bcpl.net

CareCall+ Software for Elder Care & Assisted Living



Calls clients any number of times each day
and asks if they are okay. Allows client to
get pre-recorded information about your
facilities activities. Allows client to transfer
to your operator. Calls a pager with the
client's phone number should your client
request help, or fails to respond to your
call. System reminds the client of
medications that need to be taken, day or
night.

Software from the company that cares!

For more information visit us at:
[Http://www.microworksonline.com](http://www.microworksonline.com)

System Options

Standby UPS Power Supply

Modem and Software Provides remote maintenance and remote operation of the system, with local or remote printing using pcAnywhere Software.

Crystal Reports Software for advanced and custom reports.

System Features

On screen display of all call activity which includes calls in Que and pager traffic activity.

Sort your custom database on any field.

Call any client as often as you wish to check on their status as well as reminders to take medications, or send birthday greetings.

Logs kept of all calls and activity.

Choose your print options for all call activity.

Specify time and date when call is to be made. Bypass menu option and only send messages.

Line status, logs information about each calls progress through the voice application of Care-Call+.

Send help requests to operator during the day with optional calls to pager. Pager displays client's phone number that requested help.

All night requests for help are sent to pager with client phone number. All help requests are logged to the database and then sent to the printer.

Un-answered and busy calls are placed back in the Que until answered or recall counter has expired. If still unanswered, the calls are treated as emergency calls and will be sent to the pager, logged to the database and printed to the printer.

Remote access to message boxes and prompts from any telephone with password protection.

Uses PBX , Key or Centrex feature for call transfers.

Optionally turn ON or OFF a client from being called.

Clients may be called any number of times each day, and you choose the message played to your client on a per call basis.

Client information in database includes your customer contact information with up to three additional contact names, addresses and phone numbers.

Pointer in database points to next call to be sent to the Call Que.

Pointer in Que points to current call being processed. Que database indicates the call status of all calls currently in the Que.

View all pager information in pager Que.

Current time and date displayed on screen.